



Wellbeing

Wellbeing in Focus



LG ANNUAL CONFERENCE 2023

THE EVENTS CENTRE CALOUNDRA, SUNSHINE COAST | 29-31 AUGUST 2023

DELEGATES' PROGRAMME



President's Message

Welcome to the 2023 LGMA Annual Conference, Wellbeing in Focus!

It is a pleasure to welcome you to the Sunshine Coast and the Events Centre Caloundra.

As we enter the post-covid era, there's never been a better time to host a wellbeing theme for our annual conference!

This conference is LGMA's flagship event and I want to encourage everyone to leave the conference with one new contact and one new idea you can use in your organisation. And with wellbeing as our theme, take an additional idea that you can personally implement to improve your own approach to life and work.

There is no doubt that our collective mental and physical wellbeing has, at least in part, been affected since early 2020. Whether it is the work we do, or the mindset we have about doing it, wellbeing across all dimensions has been challenged. Work-life balance, social connections, community engagement, safety, housing, income and wealth are just some of these. As the closest form of government to the community, we have indeed been part of the covid-era solutions and community support and so this conference is about us, our organisations and the lessons learned to equip us for the future ahead.

The 2023 social programme commences with the President's Welcome Reception on Tuesday afternoon, the ever popular, yet competitive, Beach versus Bush activity (great fun for participants and spectators alike) on Wednesday afternoon and, to close proceedings on Thursday, the Gala Dinner. We will ensure you have a chance to broaden your networks, share your experiences and views and consider what you will take back to share with your council and teams.

I would like to take this opportunity to thank you for your continued support. I would also like to show my sincere appreciation for our corporate partners and suppliers whose significant contributions greatly assist us in delivering a conference that showcases and celebrates Queensland councils and their communities.

Have a great couple of days and I look forward to catching up with you!

Andrew Chesterman
LGMA President


Conference Venue

The Events Centre Caloundra
Sunshine Coast
20 Minchinton Street
Caloundra Q 4551

Conference Contact

LGMA
07 3174 5006
admin@lgmaqlld.org.au

TUESDAY 29 AUGUST 2023

3.30pm – 4.30pm	Delegate Registration	 Part of Energy Queensland
4.30pm – 6.30pm	President's Welcome Reception	



WEDNESDAY 30 AUGUST 2023

8.00am – 8.30am	Coffee on Arrival	  right by your side
8.30am - 8.45am	Guests Seated	
8.45am - 9.00am	Welcome	
9.00am – 10.00am	Keynote Presentation Olly Bridge	
10.00am – 10.30am	Morning Tea	
10.30am – 11.30am	Workforce Planning Gina Campbell and Sandy Tacey	
11.30am – 12.00pm	Mental Health First Aid Michelle Hall	
12.00pm – 12.45pm	Lunch – proudly supported by Peak Services	
12.45pm – 1.30pm	Working with Wellbeing Ipswich City Council Chris Lee – iThrive Quilpie Shire Council Justin Hancock – Workplace Wellbeing Redland City Council Renaë Plaschke – Wellbeing through Adventure Western Downs Regional Council Brett Bacon – Care for Council Ipswich City Council Ross Muller – Inspiring Leaders	
1.30pm – 2.45pm	CEO Panel: A focus on culture Andrew Chesterman, Ken Diehm, Jeff Stewart-Harris and Cassie White	
2.45pm – 3.00pm	Close	  
3.15pm – 3.45pm	Annual General Meeting	
4.00pm – 5.30pm	Beach versus Bush Challenge After 5.30pm – at Leisure	

THURSDAY 31 AUGUST 2023

8.00am – 8.30am	Coffee on Arrival	
8.30am – 8.45am	Guests Seated and Welcome back	
8.45am – 9.30am	How what I learnt on my Leadership Journey helped me to face Stage 4 Cancer Chris Rose	
9.30am – 10.00am	Characteristics of a great team Tabitha Chilman, Matthew Keleher, Lidewij Koene-Sloss and Belinda Walker	
10.00am – 10.30am	Morning Tea	
Concurrent Sessions – 10.30 - 11.00am and Facilitated Council Sessions 11.00am - 12.15pm		
10.30am – 11.00am	Kings Theatre Concurrent Session 1A – Building community capacity through thoughtful partnerships Jason Erbacher	  
10.30am – 11.00am	Beausang Room Concurrent Session 1B – Exploring the intersection of AI, LG and Wellbeing Daniel Fletcher	
10.30am – 11.00am	Reef Room Concurrent Session 1C – Mental Health from the ground up Matthew Magin and Ron Petterson	
11.00am – 12.15pm	Kings Theatre Facilitated Council Session 2A Medium Sized Councils – Facilitated by Carly Quinn	
11.00am – 12.15pm	Beausang Room Facilitated Council Session 2B Large Councils – Facilitated by Rob Andrews	
11.00am – 12.15pm	Reef Room Facilitated Council Session 2C Small Councils – Facilitated by Michelle Clarke	
12.15pm – 1.00pm	Lunch – Proudly supported by Peak Services	
1.00pm – 1.45pm	Diversity and Inclusion Lisa Annese, Diversity Council Australia	
1.45pm – 2.45pm	Keynote Presentation Dr Gill Hicks	
2.45pm – 3.00pm	Closing Remarks	
6.30pm – 10.30pm	1960's Hippie – Good Vibes Dinner Announcement of the: 2023 Manager of the Year Award	  

WEDNESDAY 30 AUGUST 2023

8:45am – Welcome

Keynote Presentation

9.00am – Workplace Bounce



Olly Bridge

Olly has 25 years of health and wellbeing experience and served as an executive director of the Workplace Health Association of Australia. During his time as Head of Health and Wellbeing at an ASX listed company, the organisation was awarded AHRI's Martin Seligman Prize for Best Health and Wellbeing Programme.

Olly originally trained as a sport and exercise scientist at the English Institute of Sport working with elite athletes like Jenson Button and Mark Webber at Benetton/Renault Formula One and with the British Olympic Gymnastics Team. Olly saw that sports science shows the way to get athletes to perform at their peak but these lessons were not generally applied in the corporate world.

For the last decade Olly has held various senior corporate health and wellbeing roles and has successfully transferred these sports science rules to the corporate world. He has proven that regardless of whether it is on the sporting field, or in the boardroom, it is the little things, the one percenters each day, that add up, to enable people to live their best lives.

10.00am – Morning Tea

10.30am – Workforce Planning

Workforce planning is the systematic process for identifying and addressing the gaps between the workforce of today and the human capital needs of tomorrow. Easy to describe, much harder to do and even more difficult to do well. This session explores what councils can do to ensure their workforce planning activities are future proof and provide a practical pathway to sustainability.



Gina Campbell

Gina Campbell is the Director, HR Business Partnering at the University of Queensland. With 25 years of local and international experience, Gina is highly regarded for developing strategic solutions to complex workforce challenges. She applies customer-centric workforce planning to drive strategic transformation, improve staff retention, optimise costs and manage risk. With the advent of advanced analytics, Gina's recent focus is to build senior leaders' capability to leverage HR data insights and improve decision making.



Sandy Tacey

Sandy Tacey is the Head of Workforce Planning and People Analytics at Griffith University. She is a trusted Senior Human Resource Practitioner with significant experience working in the higher education, finance and biomedical industries. Skilled in leading complex HR Projects using a human-centred design and agile approach, Sandy focuses on delivering results that enable the achievement of strategic objectives for her clients.

11.30am – Mental Health First Aid



Michelle Hall

Michelle Hall is the Director of Pathways Health and Research Centre based in West End. She is an experienced educator and registered counsellor, providing individual and group-based therapy to children and adults challenged by mental health problems. Michelle has supported staff, children and their families for the past 20 years across small and large school settings in her capacity as a teacher, curriculum coordinator and school administrator. Michelle has also worked extensively as a presenter across a range of settings. Michelle is an accredited Mental Health First Aid Instructor offering the 2-day MHFA Program, Refresher and Blended Workplace Courses at her West End Clinic or on-site for organisations.

12.00pm – Lunch

12.45pm – Working with Wellbeing

Workplace health and wellbeing programmes have real potential to positively influence the health of councils' workforces while making good business sense through increasing employee engagement and team cohesiveness and leading to reduced absenteeism and increased productivity in the long-term. Hear from a host of councils who are fostering healthy workplace policies and supportive environments that promote healthy lifestyles that enhance positive social conditions.

iThrive

Chris Lee - Ipswich City Council

'Healthy bodies, healthy minds, provide the tools and take the time' is Ipswich City Council's holistic new approach to health and wellbeing through its innovative new programme called iThrive.

Having studied a suite of existing health and wellbeing programmes in the market and identified the common gaps limiting their success, Council developed its own programme that went beyond simply providing information. iThrive focuses on skill development and behaviour modification along with strategies to ensure long term change can be achieved.

Workplace Wellbeing

Justin Hancock, MLGMA -
Quilpie Shire Council

Quilpie is renowned as one of the friendliest towns in Outback Queensland and, four years after putting the spotlight on Health and Wellbeing, Quilpie Shire Council now boasts being one of the happiest workplaces - with survey results revealing that 98% of employees are happy with their 'safe and healthy' workplace. This workplace happiness has translated to low staff turnover and ongoing low levels of absenteeism, despite COVID.

Wellbeing through Adventure

Renae Plaschke - Redland City Council

Redland City Council has demonstrated commitment to one of its organisational values – safety at heart – by putting their biggest asset – their people – first so everyone is healthier, happier and more productive. This was achieved through the successful development and delivery of a 12-month wellbeing programme for all Council employees. The Wellbeing through Adventure programme was designed with the worker in mind, to help them focus on their health and wellbeing at work and in their personal life.

Care for Council Campaign

Brett Bacon, MLGMA -
Western Downs Regional Council

Western Downs Regional Council is putting workplace wellbeing first with the innovative 'Care for Council' Campaign driving positive behavioural change within the workforce. This multifaceted, internal communications campaign centres around the key areas of People, Property and Place, with the aim of creating a positive safety and wellbeing culture across the organisation; aligning with council values. With the programme now incorporating community wellbeing events, the campaign has expanded to include Care for Council – Communities.

Inspiring Leaders

Ross Muller - Ipswich City Council

Ipswich City Council has taken a bold new approach to supporting the wellbeing and professional development of its leaders by designing an 18-month programme called Inspiring Leaders.

More than 100 employees have engaged in the in-house designed and facilitated course, developed to provide leaders with the confidence and capabilities to improve overall employee experience, wellbeing and performance. As an internally designed and facilitated course, held over an extended time frame, Council is ensuring the long-term sustainability of the programme and ability to ensure learning is cycled back into the programme for continuous improvement.

1.30pm

CEO Panel: A focus on culture

In the 2023 CEO Panel, the panellists will consider what makes a good organisational culture, where they struggle to embed the aspirational culture across their organisations, what they have learnt about culture as a productivity tool and why culture is something you cannot afford to drop the ball on. As always, the panel promises a 'warts and all' look at local government management from the perspective of CEO practitioners.



Andrew Chesterman, MLGMA

Andrew is the CEO of Redland City Council. He has an extensive background in strategic leadership and public administration. He has held various senior executive and Director General/CEO positions within the public sector and has an authentic and motivating leadership style that builds purpose-driven, collaborative organisations.

Andrew has led significant cultural and organisational change programs across a wide range of organisations including local and state governments.

Andrew is a values-driven individual who has a history of building cohesive teams, often in the face of significant disruption, and apply his strategic planning abilities to forge and communicate a new direction and obtain buy-in from customers and stakeholders alike.

As the Qld Public Service Commission CEO, Andrew garnered the support across all Directors-General in the Queensland Government to raise departmental awareness and implement workplace strategies to respond to domestic and family violence. He also personally initiated Government's involvement in the Queensland Male Champions of Change program and commenced its current Diversity and Inclusion Strategy.

He is a strong believer in motivating employees by communicating strong purpose and by allowing people the autonomy necessary to make decisions.



Ken Diehm, MLGMA

Ken is the CEO of Fraser Coast Regional Council and has more than 36 years' experience in local government including 4 years as a CEO of the largest regional Council in Western Australia and 8 years as the CEO of NQ Water. He holds a Bachelor of Commerce Degree, Masters Degrees in Business Administration and Dispute resolution and is a Graduate of the Australian Institute of Company Directors.

Ken has led organisational change and deliberative democracy programs that have won multiple international and national industry awards and is passionate about making a difference in the community he serves and in the lives of the people he works with.



Jeff Stewart-Harris, PSM LGMA

Jeff is a highly respected Director, CEO and COO with deep expertise in the Infrastructure, Regional and Economic Development, Community, Port, Airport and Transport sectors. He is a strategic and expansive thinker, ethical and trusted leader of people and powerful communicator.

Jeff has a high tolerance of ambiguity, natural curiosity and ability to connect the dots enabling him to remain cool under pressure and to create meaning for all stakeholders and context for sustainable futures.



Cassie White, MLGMA

Cassie White is the Chief Executive Officer of Paroo Shire Council, a role she has held for the past three years. Prior to her current role, Cassie was the Deputy CEO at Diamantina Shire Council.

For Cassie, the seeds for a local government career were planted early. She spent her teen years in the remote location of Cunnamulla and was granted many opportunities initiated by council. The kick start to her Local government career was the appointment as Junior Mayor which brought a range of school age members of the community into the local government setting as a Junior Council. The initiative was built in the hope to promote LG as a workplace and provide a positive platform for youth to become involved with council and the community on a deeper level.

The Junior Council quickly became a voice of promotion and action. Town beautification and new sporting facilities are a couple of examples of what was built through the engagement with Council. Cassie became an ambassador for her community and was given multiple leadership opportunities which she embraced and developed from the diverse opportunities on offer.

Prior to her official council roles, Cassie successfully operated her own consulting company. During this time, she had the opportunity to teach, grow and empower many LG staff all over Australia, a great achievement and contribution to local government in Queensland.

Cassie has a Bachelor of Commerce, majoring in Advanced Accounting and Management Law.

2.45pm – Wrap up of the day

3.15pm – LGMA AGM

4.00pm - Beach versus Bush Challenge – Happy Valley Park



THURSDAY 31 AUGUST 2023

8.30am – Welcome back

8.45am - How what I learnt on my Leadership Journey helped me to face Stage 4 Cancer



Chris Rose, PSM FLGMA

Chris Rose PSM had a 42-year career (32 of which were in Executive positions) working in diverse local governments in both NSW and Queensland. He was CEO at Logan City Council from 2006 to 2016 and in 2016 he commenced a consulting career and has assisted over 30 Councils in NSW, Queensland and the NT in a diverse range of ways

In 2021, completely out of the blue, he was diagnosed with Stage 4 cancer with a Gleason Score of 9.

Chris will share how what he learnt on his local government leadership journey has helped him get through the significant challenges of having a near death diagnosis conveyed to him completely unexpectedly.

9.30am – Characteristics of a great team

Research tells us that people who have fun at work are generally more innovative, more engaged and more productive. So, what is it that delineates a great team from a place you go to each day because you need to earn a pay cheque? How do you create a team that people want to turn up to and how do you shift a team that is not yet there? A group of young guns has examined this topic over the past few months and will present their insightful findings.



Tabitha Chilman, MLGMA – Ipswich City Council

Tabitha Chilman is a dedicated professional serving as a Library Services Team Leader for two libraries within the Ipswich City Council Area. With a deep-rooted passion for enriching the lives of the community, Tabitha strives to provide exceptional library services and foster a safe and productive work environment for her staff.

Tabitha’s enthusiasm for her work shines through in her commitment to creating a positive and inspiring atmosphere for both staff and library visitors. By fostering a sense of wellbeing, excitement and engagement, she ensures that the libraries under her supervision become dynamic hubs of knowledge, creativity and community engagement. She believes that every person, regardless of age or background, should have access to high-quality resources and experiences that support their personal growth and development.

As a Library Services Team Leader, Tabitha embraces collaboration and open communication, valuing the diverse perspectives and talents of her team. By encouraging open communication, creativity and innovation, she cultivates an environment where staff members are motivated to contribute their best work and feel a genuine sense of fulfillment in their roles.



Matthew Keleher, MLGMA – Fraser Coast Regional Council

Matthew is a safety and business driven mechanical engineer and electrical trades-person with fifteen years of combined experience across a broad range of trade, leadership and managerial roles. He has proven ability to combine organisational values, safety and strong business acumen with well-developed set of professional skills, leadership, time and project management qualities gained across the water, electrical and defence industries. Matthew is the Manager Assets and Maintenance for Fraser Coast Regional Council.



Lidewij Koene-Sloss, MLGMA – Western Downs Regional Council

Lidewij commenced her local government career at Western Downs Regional Council in 2018 as a Customer Contact Officer prior to moving across to Economic Development three months later as a project officer. Today she is Manager of Economic Development, a role she has held for the last year. Prior to coming to Queensland, she was actively involved as chair of the student council for the Faculty of Social and Behavioural Sciences at the University of Amsterdam.



Belinda Walker – Logan City Council

Belinda Walker is a dedicated and experienced Human Resources (HR) professional with a passion for fostering safe, supportive, and inclusive work environments.

Having served within the HR field across a diverse set of industries and sectors for almost 2 decades, Belinda possesses a deep, practical understanding of the intricacies of HR operations within both the private and the public sector. Belinda’s superpower is using her knowledge and experience to foster creative and practical solutions in the complex landscape of workplace and people related matters.

With an empathetic and compassionate approach, Belinda excels in building strong relationships with employees at all levels. They understand that effective communication, active listening, and empathy are essential to creating a harmonious workplace. By providing guidance and support, Belinda ensures that all employees feel valued, respected, and heard.

Equipped with a solid understanding of employment laws, employee relations, and recruitment strategies, Belinda is well-versed in managing a wide range of HR functions. Their meticulous attention to detail, analytical mindset, and problem-solving skills enables them to address challenges efficiently, ensuring compliance with legal requirements while maintaining a high standard of professionalism.

10.00am – Morning tea

10.30am – Concurrent Sessions

1A - Building community capacity through thoughtful partnerships

The challenge of supporting communities to support themselves is one that local governments can struggle with. The balance between assisting from a distance and assisting by taking over is not an easy one to manage. But who better to discuss the balancing act than a senior local government officer who has made the move into the community sector? Jason will offer his thoughts on how councils can assist in building capacity of local organisations to lead, and how to manage community partnerships for genuine community outcomes.



Jason Erbacher, MLGMA

Jason is the Chief Operating Officer and incoming CEO for a mid-sized community services not-for-profit in Kingaroy in the South Burnett, leading a team of over 250 staff. Prior to his transition into the NFP sector, Jason worked in the community engagement and development space in local government, commencing his career in the Western Downs before spending time at Sunshine Coast and North Burnett Regional Councils. A graduate of UniSQ, International Association for Public Participation and the Australian Institute of Company Directors, Jason has built his career on meaningful community engagement and good governance to get impactful community outcomes.

Having been involved as a volunteer in community organisations since he was a child, Jason is passionate about enabling regional communities and growing capacity in NFP organisation to create real outcomes for their community. He continues to be involved as the Secretary of the Eidsvold Polocrosse Club and an active member of his hometown race club in Wandoan. Jason may not be directly employed in the local government sector, but partnerships between his organisation and Local Government keep him well and truly embedded with the public service and working alongside elected members for our communities.

1B - Exploring the intersection of AI, LG and Wellbeing



Daniel Fletcher, MLGMA – Western Downs Regional Council

General Manager Community and Liveability at Western Downs Regional Council, Daniel is a dynamic, engaging, and empathetic leader able to swiftly deliver outcomes and implement positive change. Leaving the role of CEO at Litchfield Council in the Northern Territory, Daniel and his young family have embraced the opportunity to be part of the dynamic community that is the Western Downs. Daniel is passionate about being driven by value and with his person-centric focus has created meaningful change while navigating sensitive and complex challenges in the business and political environments.

He is a graduate from the Australian Institute of Company Directors (GAICD), Griffith University (Bachelor Psychology and Bachelor Criminology and Criminal Justice) and brings hands-on experience across the public and private sector. He continues to dedicate time to study, currently completing his master’s in public administration with the University of Technology Sydney.



1C – Mental Health from the ground up



Ron Petterson, MLGMA – Balonne Shire Council

Ron is a highly motivated and capable individual with extensive business, training and customer service experience. His background includes retail and sales, SME management, supervisory, training and business development roles. Ron had four years as a Local Government Councillor and has had management and multiple board-level leadership positions in not-for-profit community service organisations.

He has broad experience in management, organisational governance, project development, strategic planning and change management. Ron is an Associate Member of the Institute of Community Directors of Australia and he is the Manager of Community Services for Balonne Shire Council, a role he has held since 2021.



Matthew Magin, MLGMA – Balonne Shire Council

Matthew spent his early working life in the high-volume retail sector managing large supermarkets, department stores and discount department stores, where he developed a sense of service delivery and managing expectations of both internal and external clients.

He then changed career direction and moved into the field of sustainable regional economic development as the CEO of a member-based economic development organisation before accepting a role with State Government in the same discipline. He then spent five years in Federal Government on the political side of the fence which provided a solid grounding in political processes and government at the Local, State and National levels.

Matthew has had an extensive career within the local government sector and he is the CEO of Balonne Shire Council, a role he has held since 2016. He was previously the CEO of Burdekin Shire Council. Matthew was a board member of LGMA for many years.

11.00am – Council Lessons

In these facilitated sessions, delegates will consider the initiatives and successes Queensland local governments have experienced over recent months along with problems they are still trying to solve. Topics covered will include issues related to workforce planning, culture, managing performance, recruitment and wellbeing.

12.15pm – Lunch

1.00pm – Diversity and Inclusion for workplace performance

Most contemporary organisations are familiar with the research on the impact of diversity and inclusion in engendering innovation, reducing perspective errors and addressing potential gaps in policy and thinking. However, diversity and inclusion has much wider, although perhaps less tangible, impacts on culture and performance. Hear why the case for genuine diversity and inclusion has never been stronger than it is into today's legal and social context and what your organisation or team should consider when it reviews decision-making processes.



Lisa Annese

Lisa Annese is the Chief Executive Officer of Diversity Council Australia (DCA) a role she has held since 2014. DCA is the leading voice on workplace diversity and inclusion in Australia.

DCA, with a membership of almost 1200 organisations employing 20 percent of the Australian workforce, supports Australian businesses and organisations to be effective in their diversity and inclusion strategies at work. DCA also advocates and provides leadership in the public sphere for a more inclusive Australia.

Lisa is passionate about DCA's leadership on diversity and inclusion research as well as its capacity to deliver information and resources that are great for business, for workers and for the community and economy.

In 2022 Lisa was appointed to the Respect at Work Council, charged with supporting the work of the introduction of the Respect at Work Bill aiming to prevent sexual harassment in Australian workplaces.

Lisa is on the Boards of Amnesty International Australia and the non-partisan organisation, Women for Election. In 2018, Lisa was named one of the AFR's 100 Women of Influence. Lisa is a member Chief Executive Women.

Keynote Presentation



1.45pm – Dr Gill Hicks

A published author, musician, award winning artist and performer, Gill's appreciation and gratitude for life is present throughout all her creative works. Gill is a powerful and thought-provoking communicator, challenging us to think deeply about the relationship we have with the world around us, with each other and importantly with ourselves. Her work in countering violent extremism became her focus after she was left severely and permanently injured from the actions of a suicide bomber in the coordinated terrorist attack on London's transport network in July 2005.

Dr Gill Hicks is considered to be one of the most life affirming speakers in Australia. Prior to the bombing, Gill was a respected figure within the fields of architecture, design and the arts in London. Today, she is globally known both as a survivor of the bombing and for her unique and compelling projects and initiatives aimed at both ending violent extremism and building sustainable models for peace.

She has honorary doctorates of Philosophy from London Metropolitan University, Kingston University and the University of South Australia. She is also an Adjunct Lecturer with Edith Cowan University. Gill has been awarded an MBE and an AM in recognition of her work within the charity sector. Since her return to Australia in 2012, Gill has been recognised as the Australian of the Year 2015 for South Australia and is Chair for the Innovation component of the Committee for Adelaide.

2.45pm – Closing remarks

6.30 pm – Conference Dinner



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Local government sustainability framework

The sustainability framework is the department's new approach to working with Queensland councils to address sustainability challenges.



Operating environment



Finances



Asset management



Governance



Compliance



Providing local councils with a sustainability framework that will help them deliver liveable communities where you will want to live, work and play.



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We have extensive experience representing local councils on a range of legal issues including all areas of employment law such as industrial relations, employment advisory, WH&S including mental health, harassment and bullying, incident and crisis management and discrimination and diversity.

We have created a culture where the principles of sustainability and sound corporate responsibility are embraced and lived by our people every day. We are proud of our commitment to gender equity, our extensive pro bono legal program, having provided pro bono legal support to a value in excess of \$2 million in the last eighteen months, and our own Indigenous employment program.

Gadens has a long history of supporting emerging and established artists. Our approach to the arts is based on a philosophy of creative engagement, designed to encourage our people to think outside the box and to feel comfortable sharing ideas – an approach that we equally apply to our legal practice.

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Workplace Investigations



Whistleblower & Complaints Management Services



Business Integrity Risk Advisory Services



Workplace Conduct and Integrity Training

www.pkf.com.au/our-services/integrity

PKF Integrity Services (BMNS) Pty Ltd ABN 44 610 622 001 is a member of PKF Global, the network of member firms of PKF International Limited, each of which is a separate and independent legal entity and does not accept any responsibility or liability for the actions or inactions of any individual member or correspondent firm(s).



ENE.HUB
an indara company

planning for connectivity.



Indara is pioneering a new approach to planning for digital connectivity across the nation. An approach that is strategic and collaborative, empowering local Councils and Land Authorities to influence the location and design of digital infrastructure.

Contact Ian Hatton for further information:
ian_hatton@ene-hub.com

WELCOME TO THE 2023 LGMA LOCAL GOVERNMENT CONFERENCE CORPORATE PARTNERS

Please take the time to visit the Networking Lounge as it showcases a diverse range of services and products.

COMPANY	PAGE#
APV	28
Brighter Super	28
Central Queensland University	29
Copyright Agency	29
Corrs Chambers Westgarth	30
CT Management	30
DSDILGP	31
ENE.HUB	31
Energy Queensland	32
Gadens	32
id informed decisions	33
Insight GIS	33
JLT	34
King & Company	34
Leading Roles	35
LG Hub/Task Exchange	35
LGAQ	36
LGMS	36
Local Buy	37
LOGO Appointments	37
McArthur	38
McCullough Robertson	38
McInnes Wilson Lawyers	39
Mead Perry Group	39
NB Employment Law	40
Peak Services	40
PKF Integrity	41
Positive Salary Packaging	41
Preston Law	42
QBank	42
Ready Tech	43
Redman Solutions	43
Safety Circle	44
Shepherd Services	44
Shire Networks	45
Surepact	45
Taggle	46
TechnologyOne	46
Telstra	47
WISE Workplace	47



APV VALUERS AND ASSET MANAGEMENT

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E: David@apv.net
W: www.apv.net

As our motto goes ... we deliver more than just figures!!! APV stands alone as QLD local government's key partner when it comes to asset valuation and depreciation and via Asset Valuer Pro, we provided local governments the ultimate value-for-money solution.

If you want no fuss and no risk valuations, APV can deliver them with a guarantee that they will fully comply with all accounting standards and make the audit process quick and easy. While doing so, we will also give you access to Asset Valuer Pro's asset management system rather than just providing a spreadsheet report.

However, if you really want to further reduce your valuation and asset management costs, we can also tailor a solution using Asset Valuer Pro. Whether adopting a full DIY solution using software or using a collaborative approach, rest assured that you will be getting the best value-for-money through lower costs and high-level reporting that deliver valuations as well as supporting your asset management framework.

Having developed the new changes to AASB13 as part of the AASB special project team as well as being part IPWEA's reference group to update the International Infrastructure Financial Management Manual (IIFMM), you can be sure that our methodology and advice is of the highest quality and compliance.

APV Valuers and Asset Management
www.apv.net

Asset Valuer Pro
www.assetvaluer.net



BRIGHTER SUPER

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The Brighter Super group is built on the foundations of three successful Queensland superannuation funds that came together in 2021/22 – LGIAsuper, Energy Super and Suncorp Super. Together, we represent the brightest and best of our heritage, with a proud history of serving members in local government.

Today, Brighter Super looks after the retirement savings of over 250,000 members and \$29 billion in funds under management – making the fund one of Queensland's largest non-government financial institutions. Brighter Super is 100% member-owned, focused on solid long-term performance, and proud to deliver our members personal service with care.

Visit the Brighter Super booth at the 2023 LGMA Annual Conference to talk with our friendly staff.



CQUNIVERSITY AUSTRALIA

Queensland Campuses: Brisbane, Bundaberg, Cairns, Emerald, Gladstone, Mackay, Rockhampton, Townsville
T: Student enquiries: 13 27 86
W: www.cqu.edu.au/research

CQUniversity boasts an impressive Queensland (and national) campus footprint, offering local government access to professional development, training, TAFE and higher education qualifications, with the choice of on-campus, online or in the case of many traineeships, in the workplace. Our courses are designed alongside industry and employers and are designed to provide you and your staff with up-to-date, real-world knowledge and skills.

We're proud to be a benchmark leader for how universities should engage with industry to deliver research with true impact. Our focus on practical, applied research sees us deliver real-world solutions that make a difference to our communities both locally and globally. A commitment to strong business and community partnerships allows us to develop constructive outcomes and identify new opportunities for advancements in a huge range of fields.



COPYRIGHT AGENCY

Level 12, 66 Goulburn Street
SYDNEY NSW 2000
T: 02 9394 7600

Copyright Agency is an Australian not-for-profit licensing organisation that has facilitated access to quality copyright content for more than 40 years. We enable the reuse of copyright-protected words and images in return for fair payment to creators.

As Council employees are increasingly required to use information from a range of copyright sources, with little time to assess permission or licensing criteria for reuse, leading Councils are turning to umbrella copyright licensing to help streamline workflow and ensure compliance while letting staff get on with their jobs.

For further information, please visit:
www.copyright.com.au/copyright-licence-local-governments/



CORRS CHAMBERS WESTGARTH

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Corrs Chambers Westgarth is Australia's leading independent law firm. We provide exceptional legal services across the full spectrum of matters, including major transactions, projects and significant disputes, offering strategic advice on our clients' most challenging issues.

Local government is, and always has been, a crucial area of specialisation for Corrs, and in particular our Brisbane office. As a pre-qualified supplier of legal services through the Local Buy panel, our priority is servicing the local governments in Queensland to support the delivery of strategic goals.

With extensive experience working with local governments for over 30 years, our team has a unique perspective and understanding of what local governments need. We are intimately familiar with local government structure, and appreciate that there are competing demands on local governments in a time of fragile economic growth and financial reserves.

CT MANAGEMENT GROUP

39 Old Cleveland Road
Capalaba QLD 4157
T: 1300 500 932

Our vision is: "CTMG is the trusted partner in building the financial sustainability and service capacity of organisations nationally".

CT Management Group's core business is providing services and support to all disciplines and service areas to the Local Government sector nationally.

Our services and products are provided from offices located in Queensland, New South Wales, Victoria and Tasmania.

For over 25 years our company has been driven by its values, providing professional assistance to numerous councils and organisations across Australia.

CT Management Group's distinctive competencies are their experience, maturity and independence delivered to Councils by over 100 highly qualified and experienced associates.

Our Group provides high quality consultancy services and technology driven products specialising in Financial Management, Asset Management, Organisation Development, Service Planning, Contract & Project Management and Professional Placements.

CT Management Group's business model offers our clients the best possible combination of experience and value, matched to needs.

We can be contacted on 1300 500 932 or admin@ctman.com.au

DEPARTMENT OF STATE DEVELOPMENT, INFRASTRUCTURE, LOCAL GOVERNMENT AND PLANNING

W: www.statedevelopment.qld.gov.au

We're working to shape Queensland's future by driving economic growth and enabling well-planned, inclusive and resilient local communities.

As Queensland's population and economy grows, it's more important than ever for our department to be future focused and bold in its leadership. Our department thinks ahead and acts now, securing responsible economic development and liveable communities.

ENE.HUB PTY LIMITED

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Founded in 2011, ENE.HUB connects, activates, and measures urban life in public places and spaces through the design, manufacture and deployment of shared infrastructure and digital services.

From its unique infrastructure-as-a-service commercial model and managed services to its web-based data analytics platform, ENE.HUB supports Council's and other land authorities shape better, more liveable urban spaces.

ENE.HUB is working with many of the nation's major cities and regional growth centres, and state government place managers, to realise the benefit of shared neutral host infrastructure and the benefits this unlocks for government, businesses, and the community.

ENE.HUB is a wholly owned subsidiary of Indara, Australia's leading provider of digital infrastructure and majority owned by Australian Super.



ENERGY QUEENSLAND

W: www.energyq.com.au

Ergon Energy Network and Energex are Australia's largest electricity distribution company, servicing 2.3 million customer connections from the Tweed River to Torres Strait and from Brisbane to Birdsville.

The distribution businesses are 100% owned by Queensland and are committed to delivering better outcomes for customers, employees and all Queenslanders as part of a vision to energise communities right across the state.

Ergon Energy Network and Energex have more than 212,000 km of electricity network. Every day, crews connect customers to this network, and repair damage in Queensland's varied environment and climates to ensure reliability and safety.



GADENS

Level 11, 111 Eagle Street
Brisbane QLD 4000
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W: www.gadens.com

Gadens is a leading law firm, empowered by creativity and driven by passion.

We have 26 partners and more than 230 staff in our Brisbane office. We also have offices in Sydney, Melbourne, Adelaide and an associated office in Perth. As a firm, we invest heavily in our people to create a work environment that encourages and promotes diversity and equality, while instilling pride in our firm and our values.

Gadens has been a longstanding and trusted service provider to government at all levels (local, state and federal). Our advice is far reaching and covers all statutory functions, procurement, planning and environment, property, contracting, governance, construction and infrastructure, administration law, employment and industrial relations, regulatory, litigation and debt recovery and commercial and corporate services.

A key area of our specialised capability is Workplace and Industrial Relations. We have extensive experience representing local councils on a range of legal issues including all areas of employment law such as industrial relations, employment advisory, WH&S including mental health, harassment and bullying, incident and crisis management and discrimination and diversity.

Gadens remains long term members of the Local Buy Legal Services Panel and the Queensland Whole of Government Legal Panel. We are enthusiastic supporters of local government through organisations such as LGMA and have a fast-growing local government practice.



.id INFORMED DECISIONS

T: 03 9417 2205
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W: www.id.com.au

.id's team of population experts combine an in-depth knowledge of people and places with online information tools to help councils and regional authorities decide when and where to deliver services and assets to meet the changing needs of their community.

.id's online suite of tools include profile.id (community demographic profile), atlas.id (spatial atlas), housing.id (housing needs and affordability), forecast.id (population forecast) and economy.id (economic profile including impact analysis) and views.id (community values, experiences and needs).

.id currently has over 320 local government clients across Australia and New Zealand, provides more than 600 interactive website tools and also offers comprehensive consulting services including housing market analysis, community resilience, transport accessibility, demand modelling, location analysis and planning, economic forecasting and strategic planning assistance.



INSIGHT GIS

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Insight GIS is a leading Australian specialist and trusted provider of geographic information systems (GIS) and location data intelligence.

Our world-class GIS and digital mapping solutions enable local government departments and industry organisations to maximise the opportunities of reporting on accurate geographical data. Plus, our team of experts have provided advice and support to people throughout the country for over 30 years. Time and again we have delivered projects helping our clients do something innovative and beneficial to the audiences they serve!

We know our award-winning team and the solutions they deliver can help make the most of what you have, to allow for effective data-driven decisions. Since 1990, Insight GIS have successfully helped many local governments to deliver their projects through understanding and utilising optimum mapping technology.

We have earned the trust of our clients by helping them capitalise on the full potential of their mapping data and current systems, while efficiently finding and using the latest technologies available to enable them to deliver on time and to budget.

Our vision is to help organisations provide the latest GIS solutions that help the communities they serve. We'd welcome a no-nonsense discussion with you on your needs, at this year's LGMA Annual Conference

Insight GIS helping you to **realise the power of your spatial data!**



JLT PUBLIC SECTOR

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W: www.jltpublicsector.com

JLT Public Sector is your trusted expert in the design and delivery of risk solutions for governments and communities.

Our solutions are built on deep-seated knowledge and expertise across protection, claims and risk management service areas and our clients are our number one priority. **Always.**

Our experience in the sector and in product innovation enable us to create risk solutions for stronger local, state and federal governments and for more resilient communities, now and into the future.

JLT Public Sector is a division of JLT Risk Solutions Pty Ltd (ABN 69 009 098 864, AFSL 226827) and a business of Marsh McLennan.



KING & COMPANY SOLICITORS

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W: www.kingandcompany.com.au

King & Company has been servicing the legal needs of Queensland Councils for more than 130 years and is proud of this unique and long-term association.

Of equal importance is the value which King & Company places on its long-term relationship with LGMA Queensland and its members.

King & Company's personnel (18 qualified practitioners), knowledge and experience, enables it to provide the quality legal advice and support your Council requires.

King & Company - Effective. Practical. Proven.



LEADING ROLES

E: hello@leadingroles.com.au
T: 1800 088 000
W: www.leadingroles.com.au

Leading Roles is Australia's largest local government-focused recruitment team, offering best-practice recruitment processes, trusted advice to clients, extensive networks and exceptional candidate care.

Since 2012, Leading Roles has placed more than 700 staff into executive, professional, technical and specialist roles and these placements are highly regarded individuals with contemporary leadership practices and excellence in their professional and technical disciplines. They have transformed their organisations into some of Australia's highest-performing councils.

Leading Roles employment services provide a consistent approach to maintain quality, confidence and trust with a focus on retention, engagement and partnerships. Services include:

- **Leading Professionals** is a comprehensive recruitment solution for individual projects or hiring campaigns
- **Leading Contractors** are specialists in temporary placements with hands-on experience working across diverse projects
- **Leading HR Advisory Services** for future planning and organisational alignment with leadership goals, culture, business strategy, systems and people management

Meet our team at the conference to discuss your requirements or contact us on 1800 088 000 or visit www.leadingroles.com.au.



LG HUB

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Business Papers on Mobile Devices and Much More

LG Hub is the next generation in content management and delivery for mobile devices. It can be deployed on iPads, Android and Windows tablets and is also available as a web app.

LG Hub is delivering real benefits to Councils including:

- Better management and control of content.
- Faster distribution of content to Councillors and Management.
- A better user experience for Councillors and Management
- Reduction in the cost of printing and distribution of content
- Onboarding and training to make it easy to implement

See why over 160 Councils in Australia and New Zealand have chosen LG Hub to organise and deliver Council Business Papers, Agendas and much more to mobile devices.



LOCAL GOVERNMENT ASSOCIATION OF QUEENSLAND

T: 1300 542 700
E: ask@lgaq.asn.au

The Local Government Association of Queensland (LGAQ) is the peak body for local government in Queensland. We are a not-for-profit association setup solely to serve the state's 77 councils and their individual needs.

We have been advising, supporting and representing local councils since 1896, aiding them to improve their operations and strengthen relationships with their communities.

LGAQ is 100% council-owned, offering a range of support services and solutions to all levels of council employees.

The LGAQ's Member Support and Engagement team will be at conference this year to showcase a number of the Association's products and services.

The LGAQ has over 100 products and services on offer to its members.

We provide cost-effective solutions to shared challenges and empower councils to adopt innovative approaches to the business of local government.

We look forward to seeing you at this year's LGMA conference and discussing how these products and services can be best used with your organisation.



LOCAL GOVERNMENT MUTUAL SERVICES (LGMS)

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W: www.lgms.net.au

RISK SPECIALISTS | UNRIVALLED VALUE | OWNED BY MEMBERS

No one knows Queensland council risks like Queensland councils. LGMS not only provides coverage tailored to council needs, but also provides year-round support, education, training and assessments of councils across the state to ensure that any insurable risks are well-managed.

Councils were asking for less volatility and more certainty in pricing in their cover of people, assets and public liability – which is why LGMS was created by the LGAQ in 1994. Its collective buying power ensures cover of a standard and value that individual councils could not find in the commercial insurance market.

Access to LGMS is a valuable component of LGAQ membership. The mutual schemes are owned by councils, with any profits returned to members or invested in initiatives to benefit local government.



LOCAL BUY

25 Evelyn Street
Newstead QLD 4006
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E: enquiry@localbuy.net.au
W: localbuy.net.au

All councils strive to support their local businesses, but council procurement is costly, takes time, needs to manage fraud and corruption risks, and must also comply with Queensland Audit Office standards.

Local Buy helps council procurement meet legislative, reputation and compliance needs, simplifying the process by connecting councils to pre-qualified local Queensland suppliers, big and small. This saves time and money and reduces councils' need to tender, advertise and prepare contracts.

Councils were asking for help with procurement, which is why the LGAQ created Local Buy in 2001. Access to Local Buy is a valuable component of LGAQ membership. The profits from Local Buy are returned each year to the LGAQ and invested to help keep council membership fees low.



LO-GO APPOINTMENTS

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W: www.logoapp.com.au

Established in 1995, LO-GO Appointments offers a unique service specialising in the provision of recruitment services to Local Government throughout Queensland, New South Wales and Western Australia.

We are experienced in all aspects of end-to-end recruitment and offer a range of human resource solutions from contract technical and professional placements, permanent placements, executive staff selection and labour hire engagements.

LO-GO Appointments is experienced in sourcing and supplying Employees within the following Local Government fields: Corporate / Community Services; Communications; Engineering; Environmental; Finance; Human Resources; Local Laws; Management; Office & Administration; Science & Technology; Town Planning; Trades and Skilled Workers.

Our aim is to work collaboratively with our clients and to provide Councils with a tailored recruitment process that reflects a comprehensive understanding of the specific needs of Local Government Employment.

To find out how we might be able to assist you in your recruitment and staffing needs please visit the LO-GO Appointments stand.



McARTHUR

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 Brisbane QLD 4000
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 W: www.mcarthur.com.au

McArthur has been providing innovative recruitment and HR consulting solutions to Local Government for over 50 years and are recognised as the industry leader on a national basis.

We employ over 25 recruitment and HR professionals solely focused on the government and public sector, and the McArthur team represents the most insightful and experienced specialist resource in Australia.

Our recruitment expertise covers Permanent, Temporary and Contract solutions across all levels and disciplines. Through our HR Consulting arm, Talent Architects, we provide a wide range of expertise and insight across the broader HR landscape, including Organisational Design and Development, Talent Management, Remuneration Advice, Talent Engagement, Learning and Development, Succession Planning and Outplacement.



McCULLOUGH ROBERTSON

Level 11, 66 Eagle Street
 Brisbane QLD 4000
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McCullough Robertson was founded in Barcaldine in 1926 and has acted for Local Governments for almost 30 years. We are passionate about the work we do for Local Governments and the community, and we care about how our advice is delivered and implemented. We understand the essential roles Local Government plays across different industries, and State and Federal Governments in the context of serving their communities. McCullough Robertson's commitment to the industry is much more than sponsorship. It is demonstrated by:

- Our dedicated Local Government industry group, consisting of a number of lawyers from across our full-service firm;
- Our deep experience gained from working with many councils across Queensland;
- Being a long-time supplier to, and supporter of Local Buy, and
- Being a long-time supporter to key Local Government industry associations such as LGMA, and IPWEA.



McINNES WILSON LAWYERS

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For over 25 years, McInnes Wilson Lawyers has represented 25+ local government clients. As a full-service national law firm, we understand the importance of relationships, investments and growth in regional areas, the economic benefits that can be derived from harnessing the region's natural attractions, resources and opportunities, and from celebrating unique and important events.

Our lawyers set defined goals and deadlines to give you control over how much time and money is spent on legal matters. We work with local government clients by offering a step-by-step breakdown of your legal process so you can understand your situation clearly when discussing the law.

Our dedication to the local government industry is proven by having:

- 18 Principals dedicated to government.
- 11 key areas of expertise, including Administrative Law and Governance. Commercial, Real Estate and Projects, Construction and Infrastructure, Dispute Resolution and Courts, Employment and Industrial Relations, General Litigation and Debt Recovery, Native Title, Cultural Heritage and Indigenous Law, Planning and Environment, Regulatory/General Prosecutions and Water and Waste.
- Represented more than 25+ Qld local governments in the 2022-23 financial year.
- Monthly internal meetings solely focused on Local Government.



MEAD PERRY GROUP

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Mead Perry Group has, since 2000, been providing a range of services across Australia to State and Local Governments, and other public sector organisations. We deliver services and solutions that enhance the performance of Local Government. We are here to respond to the growing number of complex issues being faced by Local Authorities.

- ✓ We are a Local Buy preferred supplier.
- ✓ We are ISO 9001 quality certified by Sci Qual International.
- ✓ We have been providing valuable support to our clients for 23 years.
- ✓ Our client base includes over 64 Local Authorities in QLD, NT and NSW.
- ✓ Committed to quality, confidential, efficient and ongoing service.
- ✓ We understand the Local Government Industry and its processes.
- ✓ Improving Local Government Organisations through best practice.
- ✓ Providing valuable support to our clients in a professional and timely manner.
- ✓ Services at a reasonable cost and conscious of our client's requirements.
- ✓ We deliver outcomes that meet your needs and support the delivery of effective governance and operational performance to your Council and your community.
- ✓ Our diverse team of Local Government specialists include former Council CEO's and finance, governance and human resource experts.
- ✓ Drawing on over 200 years of extensive Local Government experience along with undergraduate and postgraduate academic qualifications.
- ✓ We have conducted over 700 projects in the last 23 years.



NB EMPLOYMENT LAW

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W: www.lawyersforemployers.com.au

NB Employment Law, part of NoBorders Law Group helps businesses and employers manage their legal obligations to avoid headaches and achieve growth.

Our team of handpicked experts works with management and HR teams to provide specialist advice to Councils to mitigate risk and liability. Our track record demonstrates how we have helped Local Governments by understanding their organisation and the statutory obligations they are bound by. We achieve our method through education, practical advice, and a solution-focused approach.

NB Employment Law is ranked in the top 10 Employment Law Firms in Brisbane, we are prequalified by Local Buy and LGP and sit on the panel of several Councils across Queensland and New South Wales. We are often asked to comment on Employment Law issues by media outlets such as Sydney Morning Herald or Brisbane Times, News.com.au, ABC Radio, and the Courier Mail.

NB Employment Law provides specialist legal services and works to increase the capabilities of your leaders to manage their teams. We offer a free consultation to all employers, welcome any opportunity to have a discussion and always help our clients find a way forward.



PEAK SERVICES

25 Evelyn Street
Newstead QLD 4006
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E: hello@wearepeak.com.au
W: wearepeak.com.au

Peak Services was created by the LGAQ to provide professional services and products that local governments need, delivered by an expert team that knows and understands the sector well.

What makes Peak unique is that it tailors its offerings across area such as recruitment, grants writing and legal services to best reflect each of its customers local needs.

As a profit for purpose enterprise, any profits are returned to the LGAQ for it to use in its advocacy, engagement and member services to benefit all Queensland councils, and which also helps keep membership fees low.

Here's how we support Queensland local government:

Peak Legal and Workforce - supporting the sector through servicing the LGAQ IR Helpdesk as well as providing expertise in employment law, human resources, and industrial relations.

Peak Training (RTO: 30003) - delivering a range of nationally recognised qualifications and non-accredited short courses, eLearning, elected member training and Harness safety training to meet our customer and participant's personal or professional objectives.

Peak Recruitment - providing executive search and selection across industry and job categories whether they be permanent appointments or interim and contract placements. Supporting the sector with organisation consulting, leadership coaching and talent acquisition advisory services.

Peak Consulting - helping local government overcome the evolving challenges with procurement services, energy advisory, and grant management programs, as well as consulting services in probity and project assurance, corporate governance, strategic community planning, and more.

Peak 247 - SEQ based call centre answering your community's calls 24 hours a day, 7 days a week along with lone worker monitoring, business continuity, and record digitisation services.



PKF

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PKF Integrity is a division of PKF Australia, with a team of specialist investigators in Brisbane, Sydney, Melbourne, and Perth. The team offers extensive state, national and international investigation experience in delivering a range of risk advisory services to the public sector.

We provide pragmatic advice about approaches to workplace investigations, whistleblower and complaints hotline, and integrity risk related matters, such as fraud and corruption, bullying and sexual harassment, psychosocial safety matters, procurement integrity, and many other integrity-related issues.

With extensive backgrounds in law enforcement, regulation, accounting, legal, risk and compliance, we bring a comprehensive, multi-disciplinary approach to dealing with complex issues faced by local governments.

Obtaining the right advice at the right time to manage and resolve serious integrity related issues can significantly mitigate the negative financial and reputational impact on local government organisations when matters are not handled appropriately.

Our priority is to establish ongoing relationships with our clients. These relationships are built on trust and an understanding of the challenges faced by local governments.

PKF Integrity are on the Local Buy Panel.



POSITIVE SALARY PACKAGING

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Positive Salary Packaging came to market in 2020 with the formation of Positive Group and AANT Salary Packaging. The goal of the two organisations was to bring a higher level of transparency and disclosure to the novated leasing market whilst providing a superior level of service than many of our competitors. Currently, Positive Salary Packaging has over 20 Council contracts across QLD, Victoria, SA and NT alongside State Government Agreements.

Having recently been accredited with LocalBuy, Positive Salary Packaging, via its QLD based office is ready to shake up the market by offering the full suite of packaging benefits, including remote area housing, LAFHA and relocation along with our Novated leasing arrangements that are designed for regional communities and employers.

Our NAB Visa card allows employees to spend funds locally with independent service station operators and mechanics to ensure that local money is kept in the community and no surcharge is passed onto employees.

Our Brisbane based team have over 50 years of combined experience in servicing Councils in QLD alone, and are here to ensure that employees get the maximum benefit based on their circumstances and situation, to drive their income further.

Speak to our team today to ensure your workforce is taking advantage of the best option in novated leasing and salary packaging. Compare the options with your current provider to ensure that you have the best ability to attract and retain your workforce.



PRESTON LAW

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With 14 qualified lawyers supported by 6 experienced paralegals, Preston Law is one of the largest law firms in Regional Queensland. Since establishment in Cairns in 1992, we have earned a reputation for first-rate local government advisory services as well as for our expertise in native title, cultural heritage, and probity and procurement.

Preston Law's dedicated local government team has the experience to provide local governments with sound advice which is value for money and which balances the legal approach with an understanding of real-world practicalities across a spectrum of commercial and other issues.

Preston Law – Strong connections. Longstanding relationships. Positive outcomes.



QBANK

T: 137 728
W: www.qbank.com.au

QBANK is a Member Owned organisation that has been privileged to provide financial assistance and wellbeing to our members and their families since 1964.

As one of the only dedicated providers of banking products and financial services to those who serve, protect and heal Queensland, our commitment is, and will always remain, **to serve those who serve Queensland.**



READYTECH

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ReadyTech is a leading provider of mission-critical SaaS for the government, justice, education and workforce management sectors.

In the government sector, our customer-centric integrated software provides software solutions for a variety of Local and State Governments. Through our Community Engagement Platform, you can provide your community around-the-clock access to services such as payment processing, customer requests, rates, planning applications, licensing and permitting and other online services.

Change the way you work and achieve unparalleled community service by providing a single-entry point for community members to easily interact with Councils and Government. To learn more about ReadyTech's customer-centric approach to technology, please visit readytech.io.



REDMAN SOLUTIONS

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Redman Solutions empowers councils to build community trust with technology solutions that improve effectiveness and increase transparency.

They understand the complexities facing today's local government professionals and work with them to improve local engagement, efficiently manage internal processes, and transform how they run their council meetings.

From streamlined processes to fulfilled teams, engaged councillors and connected communities – Resolve end-to-end Meeting Management improves communication, collaboration, participation and engagement from one central portal.



SafetyCircle®



SAFETYCIRCLE

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The SafetyCircle Program stands as a global model for positive Workplace Health and Safety change, grounded in the principle that “Safe People create Safe Spaces”. Using clear language and practical frameworks, this award-winning program encourages everyone to create safer environments by speaking up and supporting one another to go Home Safe and Well Today and every day. In collaboration with many local governments in Australia, SafetyCircle promotes a culture that personalises Work Health and Safety (WHS), fostering a sense of individual responsibility and participation.

The change is simple yet powerful: ‘I’ll speak up and help solve the problem’; ‘I’ll act to keep myself and colleagues safe’; ‘A safe workplace means a better life’. As a result, WHS issues are proactively identified and solved. Fewer incidents occur, and teams work more effectively together. SafetyCircle creates a work culture where wellness, safety, and health are at the forefront of everything we do, ensuring individuals are safe and organisations thrive.

SHEPHERD SERVICES PTY LTD

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Innovating the Future of Road Management.

Road assets and their management represent the single largest cost item for regional councils and pose challenges unique to rural and remote areas given the vast size of networks and limited resources.

Responding to these challenges SHEPHERD has combined its skill for out of the box thinking and industry collaboration to automate the collection of high priority safety defects by integrating artificial intelligence (AI) into its proven Road Asset Condition Assessment System (RACAS).

With RACAS AI road defects are automatically logged as you drive the road and works programs for sealed roads maintenance can be developed quickly and accurately.

Defect data outputs integrate easily with councils’ road management and mapping systems as well as being displayed on the interactive RACAS Hub. Built on the Esri platform, the RACAS Hub displays councils’ complex road management data simply with user-friendly tools to analyse and view the condition of the network or individual roads.

SHEPHERD are experts at combining hands-on engineering experience with leading edge technology to create simple yet powerful tools that enable councils to achieve best practice asset management, and RACAS AI is no exception.

Built by road managers for road managers, RACAS AI represents the future of sealed roads maintenance management for local government.

Visit the SHEPHERD booth to test drive this exciting road management technology.

SHIRE NETWORKS

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At Shire Networks, we believe in delivering dependable and personalised service to our valued customers. We listen to your needs, understand your challenges, and work alongside you as a trusted partner.

We have operated as an independent business focused on supporting small to medium local government as well as private SMBs for over 12 years. We have a diverse IT and Telecommunications background.

By focusing on technology from a business perspective we can help optimise your ICT budget spend.

Our focus is on service rather than sales.

We design systems to be robust, fault tolerant and with capacity for growth.

We can complement your local IT team or contact by mentoring them, combining our expertise with their local knowledge of your business.

Services include:

1. Technical support.
2. IT project planning and network design.
3. VOIP Phone System implementation and management.
4. Microsoft Cloud based services.
5. Other Cloud based services.
6. Microsoft licensing.
7. Sales of IT Hardware, Software and Consumables.
8. Independent IT system reviews.
9. Onsite installations as required.

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SurePact is software that helps organisations know every significant detail about their projects and grants as they are executed. SurePact gives staff the processes and data-rich dashboards that put contracts into context, enabling you to track every dollar your organisation receives and ensure it goes exactly where it should.

More than just the ultimate audit trail, SurePact provides you with the tools you need to manage funding and projects and treat potential risks. With robust, real-time reporting and seamless integration with your existing software and systems, SurePact gives you full oversight and complete confidence in your ability to deliver and report.

SurePact helps you know it all.



TAGGLE SYSTEMS

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Taggle is the leading ecosystem for Smart Water Metering and Digital Water Management in Australia, with 67 Council and Water Utility customers and over 300,000 smart meters deployed.

Data and analytics allow utilities to make decisions that enable them to provide a resilient water supply for a sustainable and healthy planet.

The Taggle Smart Water Ecosystem is open, interoperable and proven with over 10 years of domain expertise delivering devices, networks and software solutions tailored to Australia's unique conditions.



TECHNOLOGYONE

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TechnologyOne (ASX: TNE) is Australia's largest enterprise software company and one of Australia's top 150 ASX-listed companies, with locations across six countries. We provide a global SaaS ERP solution that transforms business and makes life simple for our customers. Our deeply integrated enterprise SaaS solution is available on any device, anywhere and anytime and is incredibly easy to use. Over 1,200 leading corporations, government agencies, local councils, and universities are powered by our software.

For more than 35 years, we have been providing our customers enterprise software that evolves and adapts to new and emerging technologies, allowing them to focus on their business and not technology.



TELSTRA

W: www.telstra.com.au/business-enterprise

Telstra partners with councils, empowering you to meet the rising expectations of citizens through connected infrastructure.

From keeping your mobile workforce connected to digital citizen engagement, our experienced, skilled team has a proven track record designing and delivering innovative solutions tailored to the needs of your council and community. And it's all underpinned by our leading Australian network and enabled by our investment in innovation and security.

Come visit the Telstra Team to learn more.

#Australiaiswhy



WISE WORKPLACE

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WISE Workplace is a national firm providing investigation, training, consulting and advisory services for over thirty years. With experienced, professional leaders across Australia, we combine robust practical know-how with intimate local knowledge to provide reliable modern services.

- Mediation, dispute and conflict resolution
- Culture assessments
- Team building
- DISC personality profiling and management training
- Governance, policy and organisational development
- Private, tailored and public training in all areas of investigation, leadership, compliance and HR
- Certificates and Diplomas
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- Child safety, NDIS, reportable conduct and reportable incident investigations
- Reviews and appeals
- Review of actions and process
- Public interest disclosures

All services are quality assured to the highest standards of compliance and practice. Contact us any time for advice or an obligation-free, competitive quote.

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