

ZOOM

in on Leadership



LOCAL GOVERNMENT
MANAGERS AUSTRALIA
QUEENSLAND INC.

LEADING PROFESSIONALS IN LOCAL GOVERNMENT

**LGMA QUEENSLAND
ANNUAL CONFERENCE 2021**

CAIRNS | 7-9 September 2021



Schedule

Tuesday

7 SEPTEMBER 2021

3.30pm - 4.30pm Registration

4.30pm - 6.30pm President's Welcome Reception
Evening at Leisure

Wednesday

8 SEPTEMBER 2021

08.45am Welcome

09.00am - 3.00pm Conference Sessions

3.00pm LGMA Queensland AGM

4.00pm - 5.30pm Beach vs. Bush Challenge
Evening at Leisure

Thursday

9 SEPTEMBER 2021

08.30am - 3.00pm Conference Sessions

6.30pm - 11.30pm Gala Dinner

CONFERENCE VENUE

Shangri-La The Marina Cairns

1 Pier Point Road

Cairns Qld 4870

CONFERENCE CONTACT

LGMA Queensland

Telephone: 07 3174 5006

Email: admin@lgmaqld.org.au

Programme



**Welcome to the 2021
Local Government Conference.**

It is great to be back!

2020 taught us a lot about leadership; what works in a crisis, what does not. Across the globe, we saw examples of good, bad and downright ugly. Our own organisations were tested in different ways and no two COVID-year experiences were the same.

As we come together in 2021, we reflect on the lessons and seek to ensure that we learn from the recent/almost past so as not to repeat the mistakes. More than that, we come together to share stories and successes, to share the collegiate support that Queensland local government is renowned for and most importantly, we come together to celebrate the achievement of leading our communities with care and competence throughout the pandemic.

The 2021 conference will be packed full of information and showcase diverse perspectives. It will offer reflection and education in a relaxed environment where learning is enhanced by a good dose of fun.

We look forward to seeing you in Cairns!



The Adaptability Quotient

FUTURE CRUNCH

The world is changing at such a rapid rate. Even as a global pandemic has upended billions of lives, information continues to pour onto screens at unparalleled speed, office buildings are no longer the places where work gets done, entire cities are now powered by the wind and the sun and we are manipulating the code of life itself to cure disease. Combined with a generational mindset shift in how we view the world, many are wondering how to remain relevant. What's the key quality for success in a time of constant upheaval?

With trademark humour, dynamism and gold-plated research, Future Crunch tackles what the Harvard Business Review calls, "the new

competitive advantage." You've heard of IQ and EQ; this century belongs to those that are quick to read and act on signals of change - people with a high Adaptability Quotient. The Adaptability Quotient is the ability to thrive in unpredictable environments. Instead of being really good at doing one thing, people with a high AQ are really good at learning how to do new things.

Drawing on the latest insights from the worlds of technology, neuroscience and management, this talk reveals why the best predictor of success is how individuals and organisations embrace rapid experimentation.

CEO PANEL

The CEO Panel is a regular feature of the Local Government Conference, allowing delegates to hear from a panel of CEOs about current challenges, distractions and successes as well as pending changes. This year, we will remind the panellists of what was said at the last CEO Panel we held (in 2019) and consider what this tells us about the nature of leadership in local government.



SOCIAL IMPACT – NOT JUST A BUZZ WORD

Social impact and ‘social license to operate’ might be seen by some as fad terms, but do they actually go to the heart of what local governments do? While the good old days of ‘roads, rates and rubbish’ may look attractive as local governments of today struggle to fund community expectations in a fast-paced world, social impact might be the very place where we get satisfaction in our work, create happy and healthy communities and find purpose.

Our impact for these efforts may, in fact, extend far beyond the artificial bounds of each local government area.

This session is presented by Prof. Alex Hannant, Co-Director of The Yunus Centre. The purpose of the Yunus Centre is to equip people with the know-how to navigate change and create positive impact. The Centre works across the private, public and community sectors to explore how innovation can foster inclusive and regenerative economies. It does this through: education and professional development, applied research, and direct support for innovators through demonstration projects and partnerships. The Centre is part of the Griffith Business School and based out of the Logan Campus. They are active at the local, national and international levels.

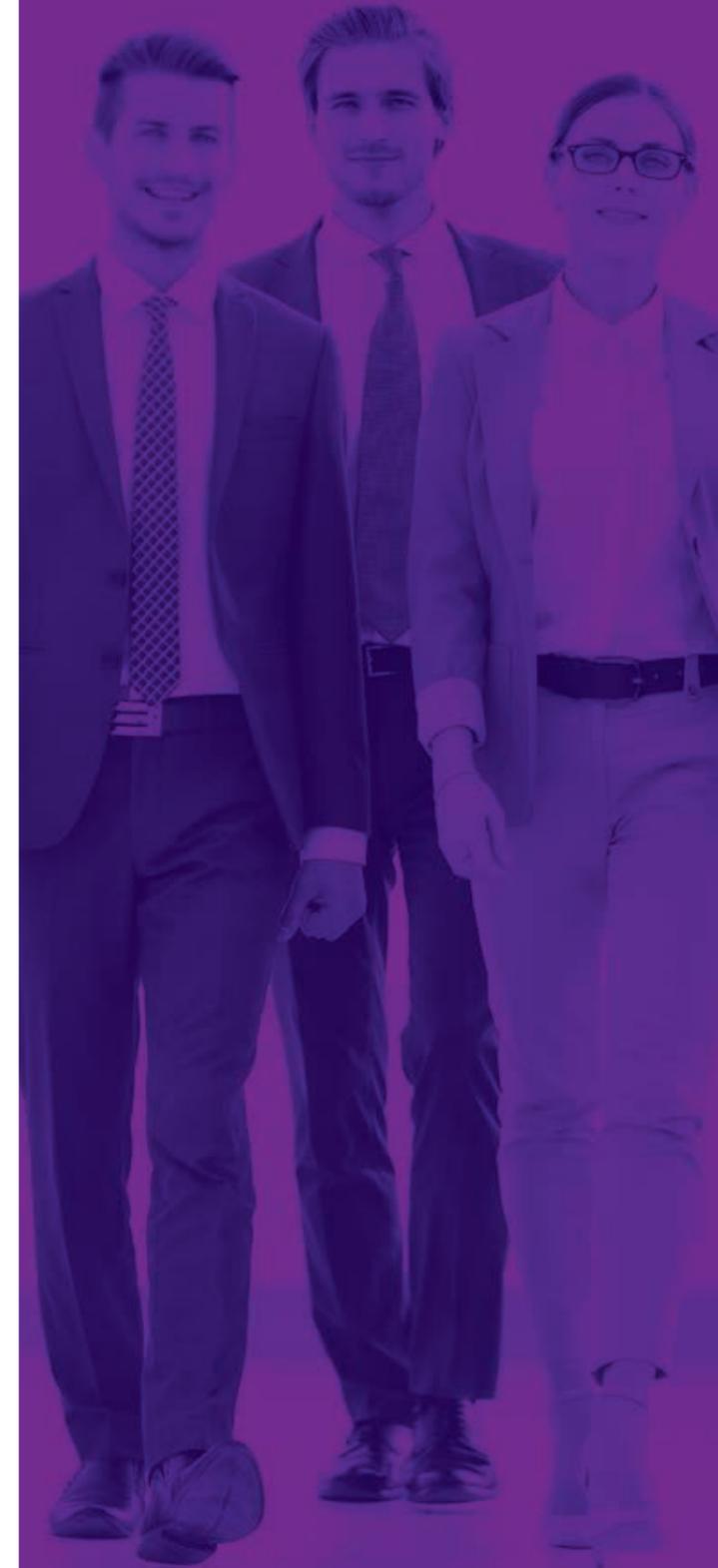
Alex has a background in strategy, capability building, partnership brokering and innovation. He has broad international experience, working in areas including poverty alleviation, sustainability, climate change, social enterprise and impact investment. Alex currently serves on the Board of B Lab Australia and New Zealand. Previously, based in the UK, Alex was Director of Programmes at LEAD International, a global leadership network focused on sustainable development, and was also Head of Partnerships at the Climate and Development Knowledge Network. Later, as founding CEO of the Ākina Foundation in New Zealand, Alex led a team that provided development support to more than 1500 businesses and was the Government’s strategic partner on social enterprise development.

LESSONS IN LEADERSHIP

A facilitated workshop considering the experiences of the last two years: what leadership examples have been evident at the state, Federal and global levels; what we ourselves have experienced; what we did well; and what we would do differently in the future. The workshop will seek to consider different perspectives and identify relevant measures by which to assess impact. One of these will examine the impacts of decisions on the most vulnerable in the community.

WE HAVE LIFT OFF

After an aborted attempt to run the Propeller Programme in 2020 (no need to explain why) the 2020 intake reignited in February 2021 and managed to complete their programme. Hear from participants about their group project and what they have developed to support councils in attracting the next generation of employees. Their project included considering how local government can become an employer of choice for young people, pro-actively marketing to schools, TAFE students and universities. Buckle in for take-off on the 2020/21 Propeller initiative.



EXPECTATIONS OF LEADERS - NOW IN LAW

The expectations that employees and stakeholders have of leaders across our communities continue to increase and expand. In some cases, as expectations shift, legislators are pressured to adjust legislation to keep up with those expectations while, in other cases, the legislation comes first and drives a change in community expectations. In either case, at some point many of these expectations become enshrined in law. What does that mean for leaders in local government and how can you meet the new requirements?

TRANSFORMATION OR TRANSFIGURATION?

Few councils have been untouched by a process of 'transformation' which in the 2020s refers to a major systems overhaul involving significant IT deployment, staff training, associated 'cultural programmes' and generally a fair few dollars. But are these 'transformations' really transformational or, taking from Hermione Grainger's spell book, are they really just a process of repackaging what has always been with a few new, shiny bits - a transfiguration spell?

QUT's transformation experts will thrash out this question, debating the theory against actual practice and results, seeking to understand when to undertake transformation and when to sit tight and look to other improvement options.

THE NEW RECRUITS

Hear from a panel of new to local government officers, senior, junior and from different technical areas. What has been their early experience - surprises, disappointments, challenges? Does the COVID experience make local government a more or less attractive place to work? And, has the promised workplace lived up to the hyperbole?

COUNCIL SHOW AND TELL

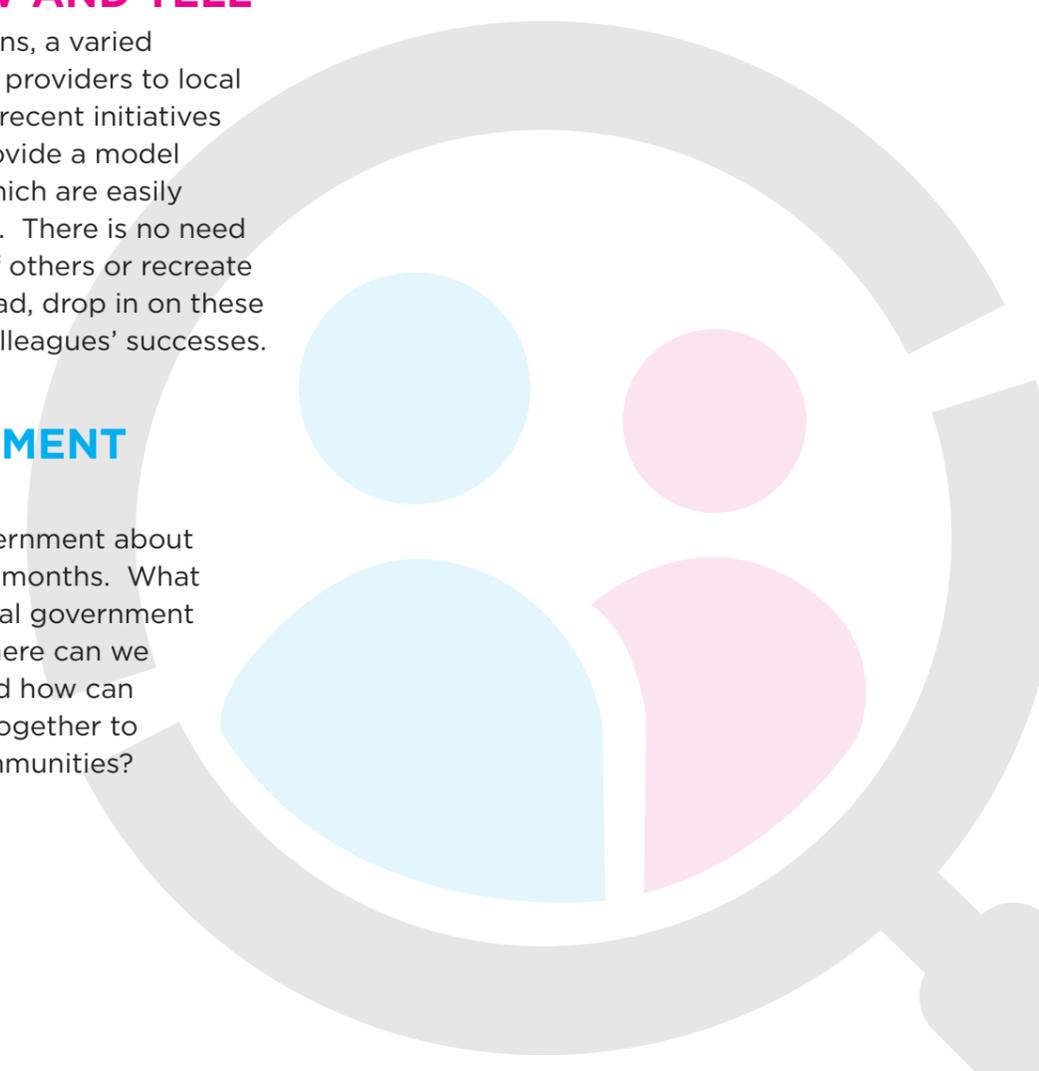
In these break-out sessions, a varied selection of councils and providers to local government will present recent initiatives that are innovative or provide a model for other councils and which are easily transferable across areas. There is no need to repeat the mistakes of others or recreate work already done, instead, drop in on these sessions to learn from colleagues' successes.

STATE GOVERNMENT UPDATE

Hear from the State Government about key priorities for coming months. What are the objectives for local government over the coming year, where can we expect to see change and how can the two tiers best work together to support Queensland communities?

LGMA EXPOSED

Meet the incoming LGMA Board of Management and learn what LGMA has been doing over the past months along with all the good things still to come. Help shape our activities and priorities for 2022 and beyond.





Accommodation

Deluxe Rooms from \$240 per night

Deluxe Seaview Rooms from \$260 per night

Executive Marina Rooms from \$290 per night

Horizon Club Marina Rooms from \$390 per night

Rates (per room per night) are subject to availability and include GST, breakfast and complimentary wi-fi access. Check in is from 2.00pm and check out is 11.00am.

Book directly with Shangri-La Hotel:

E: groupres.slmc@shangri-la.com / T: 07 4052 7700

Mention: LGMA Queensland Annual LG Conference

Getting There

FLIGHTS

Travel and accommodation are not included in the registration fees.

Flights into Cairns include:

Jetstar - www.jetstar.com

Qantas - www.qantas.com/au

REX - www.rex.com.au

Virgin - www.virginaustralia.com

AIRPORT SHUTTLE

Excellence Coaches offers local Shuttle Bus transport to/from Port Douglas, Cairns CBD and Northern Beaches.

To purchase a ticket on arrival, please visit the shuttle bus desk located in arrivals.

T2 DOMESTIC TERMINAL

Excellence Coaches

Phone: 0475 457 320

www.excellencecoaches.com

Pick up point - Follow the signage to the bus pick up points just outside the arrivals hall at the terminal.

Dress Code

EVENT	DRESS CODE
President's Welcome Reception <i>Finger food and drinks will be served</i>	Smart casual.
Registration and Conference sessions Includes: <i>Morning tea, lunch and continuous tea and coffee</i>	Business casual. As the conference room temperature may vary, we suggest you wear layered clothing to ensure you are comfortable throughout the event.
AGM	Business casual
Beach vs. Bush	Sport/Active wear Beach representatives – please wear blue Bush representatives – please wear green Cheer squads are actively encouraged!!
Gala Dinner <i>Dinner and drinks will be served</i>	Tropical theme – gaudy shirts, mu mus – if it's rocking a tropical vibe, it's in!

Climate

Spring (September - November) in Cairns offers sunny days followed by mild tropical evenings. The temperatures range between 19-28°C.

Things to see and do

Tourism Cairns – www.tourismcairns.com – Reef, Rainforest, Adventure tours... too many to name.

Registration

FULL REGISTRATION:

Includes: President's Welcome Reception, Beach vs. Bush Activity, all Conference Sessions and the Conference Dinner

	*Early Bird On or before 1 July 2021	Standard On or after 2 July 2021	Late On or after 5 August 2021
Council Officer Registration	\$1,250	\$1,580	\$1,830
LGMA Queensland Retired Member	\$780	\$780	\$780
Corporate*	\$3,990	\$4,655	\$5,566
Conference Dinner only	\$165	\$195	\$230

- LGMA Queensland members who attend conference, will receive a discount of \$100.00 off their annual membership fee. LGMA Queensland members must be financially current at the time of registration to be eligible for this discount. This does not apply to the Retired Member Rates.
- Please note that LGMA Queensland Membership is different to Council Subscription. Council subscribers receive one (1) complimentary registration when you purchase a registration of equal or lesser value. *Terms and conditions apply. Please contact LGMA Queensland on 3174 5006 to check eligibility.
- Council Special – Send 4 delegates and receive the 4th registration for free. Conditions apply.

*Corporate pricing applies to non-local government organisations that are not sponsors of the event.

Terms and Conditions

Cancellation Policy:

45 days out from the event date: a full refund is available.

44-22 days out from the event date: a 50% administration fee applies.

21 days or less from the event date: No refunds available however LGMA Queensland will accept a substitute delegate.

Disclaimer of Liability:

Although every effort is made to ensure the programme is correct at the time of printing, sometimes unforeseen circumstances can result in changes to the programme. LGMA Queensland apologise for any inconvenience caused by these changes and will make every effort to ensure all delegates and sponsors are made aware of these changes.

Privacy Notice:

Some information you provide on the registration form is personal information. This information is being collated for the purpose of: processing your registration; keeping you informed of upcoming events; marketing the services of LGMA Queensland to you; and enhancing and developing LGMA Queensland's relationship with you. Although providing this information is voluntary, failure to provide sufficient information may result in your registration not being processed. At the commencement of the event, LGMA Queensland will distribute a list detailing the name of each registered delegate and the council or organisation they represent (if applicable). This list, together with the email address of every registered attendee will also be made available to event sponsors for research and marketing purposes. If you object to the use of your details for this purpose, please contact LGMA Queensland in writing. LGMA Queensland will take still and video footage of this event for future promotion and use in media activities. If you object to your image being used, please advise in writing.

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