



# Community Services Forum

## Date

Thurs 9 November  
2017

## Venue

DoubleTree by Hilton,  
Cairns  
121-123 The  
Esplanade  
Cairns Q 4870  
T 07 4050 6070

## Times

08.15am – 4.15pm

## Who should attend?

*Officers from local  
government who are in the  
community services  
sectors.*

*This forum is designed as  
an informative workshop  
allowing delegates to meet  
with other like-minded  
professionals to network,  
collaborate and share  
experiences and ideas.*

## Agenda

<b>08.15am</b>	Registration
<b>08.45am</b>	Forum Welcome
<b>09.00am</b>	<b>IAP2 Workshop</b> <i>Sioux Campbell, Cairns Regional Council</i>
<b>10.10am</b>	Morning Tea
<b>10.40am</b>	<b>IAP2 Continued...</b>
<b>11.30am</b>	<b>The service delivery balancing act - what, when and how</b> <i>Eileen Deemal-Hall, Wujal Wujal Aboriginal Shire Council</i>
<b>12.00 noon</b>	<b>Community Engagement – then and now</b> <i>Kerrie Hawkes, Douglas Shire Council</i>
<b>12.30pm</b>	Lunch
<b>1.15pm</b>	<b>Capturing the outliers – providing services to engender inclusion across the community</b> <i>Cairns Regional Council</i>
<b>2.15pm</b>	<b>Technology driving change in engagement</b> <i>Telstra</i>
<b>3.15pm</b>	Afternoon Tea
<b>3.30pm</b>	<b>Census Update (FNQ vs Qld)</b> <i>Katrina Houghton, .id the population experts</i>
<b>4.00pm</b>	Chair's Summary and Thanks

This event is proudly supported by:



## CONTACT DETAILS

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## REGISTRATION FORM

<b>Name</b>	
<b>Position</b>	
<b>Council</b>	
<b>Telephone</b>	
<b>Email</b>	
<b>Special Requirements</b>	Dietary: <input type="checkbox"/> Gluten Free <input type="checkbox"/> Dairy Free <input type="checkbox"/> Vegetarian <input type="checkbox"/> Vegan <input type="checkbox"/> Nut Allergy <input type="checkbox"/> No Seafood <input type="checkbox"/> No Pork Other .....
	<input type="checkbox"/> Accessibility Details .....
<b>Registration Fees</b>	Daily Rate: \$220.00 per person Includes: Tea breaks and Lunch
<b>Payment Details</b>	I wish to pay by: <input type="checkbox"/> Visa <input type="checkbox"/> Mastercard Name on Card: Credit Card Number: Expiry Date: Amount: \$ I wish to pay by EFT <input type="checkbox"/> Bank Account: Local Government Managers Australia, Queensland BSB: 064-000 Account Number: 1133 6127
<b>Dress Code</b>	Business casual – as the room temperature may vary, we suggest you wear layered clothing
<b>Accommodation and Parking</b>	Additional charges – please make your arrangements directly with the venue
<b>Times</b>	08.15am – 4.15pm
<b>Terms and Conditions</b>	<b>Cancellation Policy:</b> A full refund will be paid on cancellations received prior to 25 September 2017. A 50% administration fee will apply to cancellations received on or after 26 September 2017 and no refunds will be issued for cancellations received after 6 October 2017. Cancellations must be received in writing. LGMA Queensland will accept a substitute delegate. <b>Disclaimer of Liability:</b> Although every effort is made to ensure the programme is correct at the time of printing, sometimes unforeseen circumstances can result in changes to the programme. LGMA Queensland apologise for any inconvenience caused by these changes and will make every effort to ensure all delegates and sponsors are made aware of these changes. <b>Privacy Notice:</b> Some information you provide on the forum registration form is personal information. This information is being collated for the purpose of: processing your registration; keeping you informed of upcoming events; marketing the services of LGMA Queensland to you; and enhancing and developing LGMA Queensland's relationship with you. Although providing this information is voluntary, failure to provide sufficient information may result in your registration not being processed. At the commencement of the forum, LGMA Queensland will distribute a list detailing the name of each registered delegate and the council or organisation they represent (if applicable). This list, together with the email address of every registered attendee will also be made available to forum sponsors for research and marketing purposes. If you object to the use of your details for this purpose please contact LGMA Queensland on 07 3174 5006 or Email: admin@lgmaql.org.au